



## TEAM KUBWA LOYALTY PROGRAM - TERMS AND CONDITIONS

These Terms and Conditions govern the Team Kubwa Loyalty Program (“The program”) operated by Crown Paints Kenya PLC (CPK PLC) through their channel partners in the Republic of Kenya during the period of **1st January 2020 to 31<sup>st</sup> December 2020**.

By participating in the Team Kubwa Loyalty Program, you will be deemed to have read, understood and accepted the Program’s Terms and Conditions.

### 1.0 DEFINITIONS

- 1.1 **“CPK PLC”** means Crown Paints Kenya PLC.
- 1.2 **“Team Kubwa”** means Crown Paints Loyalty Program (“The program”)
- 1.3 **“You or Participant or Member”** means (except as may otherwise be defined in Team Kubwa Terms and Conditions) enrolled/registered painters or CPK PLC consumers in Team Kubwa.
- 1.4 **“Team Kubwa loyalty points”** (“The loyalty points”) means points earned by members pursuant to these Terms and Conditions up to and including 31<sup>st</sup> December, 2020
- 1.5 **“Reward claim”** means a claim by a member through redemption of Team Kubwa loyalty points.
- 1.6 **“Loyalty points card”** means card which contains details of Product and Pack and has a one-time usable barcode and 10-digit alpha-numeric code with whom Team Kubwa Loyalty Points are linked.
- 1.7 **“Team Kubwa App”** means a mobile application which is available in the Google Play Store and can be downloaded on Android based smartphones and which contains the Team Kubwa Loyalty Program details such as Member Profile and utilities like Banking Points with barcode scanning, details of how to acquire points, a Redemption Table, Member’s Points Statement and the facility to submit a redemption request.
- 1.8 **“Channel Partners”** means Authorised Crown Paints dealers and distributors.
- 1.9 **“Claim”** means any action, legal claim, demand, suit, judgement or proceedings of any nature or kind whatsoever.
- 1.10 **“Eligible Products”** means a list of CPK PLC products as mentioned in the Product Points Table in annexure-1.





**1.11 “Intellectual Property Rights or IPR”** means all intellectual property rights and related rights, including patents, copyright, rights in circuit layouts, registered designs, trademarks and the right to have confidential information kept confidential and any application or right to apply for registration of any of those rights.

**1.12 Marketing Materials** means any advertising, promotional, marketing or consumer material or content prepared by or on behalf of CPK PLC or any Program Partner which:

- a. is intended for distribution through any Crown Loyalty Program (Team Kubwa) advertising, marketing or sales channel; or
- b. in any way refers or relates to either or both of CPK PLC or Team Kubwa Loyalty Program;

**1.13 “Redemption Centre”** means Crown Paints depots and Crown Décor World showrooms from where a member has to collect a Redemption Gift as per the Redemption Request sent by him/her for his/her accumulated Team Kubwa Loyalty Points.

**1.14 “Redemption Table”** means the gifts OR rewards Table wherein redemption Gifts or Rewards details are given in line with Team Kubwa Loyalty Points.

## 2.0 PARTICIPATION

### 2.1 HOW TO JOIN THE PROGRAM

**2.1.1** To join our Program, you must either register on the Team Kubwa Loyalty Program app or sms your name and national ID number to 20543 or call the CPK PLC Call Centre on 0709 887000. Membership in the Program is by registration and subject to verification. Membership and Participation in the Loyalty Program is at the sole discretion of CPK PLC. Membership registration will start from 1<sup>st</sup> January, 2020 onwards. All the previous registered members in Team Kubwa Loyalty Program do not need fresh registration to continue membership.

**2.1.2** Team Kubwa & CPKL PLC have the right to accept or reject any application for Membership at its sole discretion.

**2.1.3** Each member can only have one Membership Account. If more than one Membership Account has been assigned to a Member in error, the Member must promptly inform CPK PLC and CPK PLC may cancel the excess Membership(s). Membership is not transferable.





**2.1.4** Employees and their immediate family members of CPK PLC & Forza staff, CPK PLC authorised dealerships, Directors, Partners, Proprietors and their employees & their immediate family members and employees and family members of the companies/business partners who are associated directly or indirectly in Team Kubwa are not eligible to participate in this Loyalty Program.

## **2.2 HOW TO EARN TEAM KUBWA POINTS**

**2.2.1** Selected CPK PLC products have Team Kubwa Loyalty Points as given in the Product Points table in annexure-1, from 1st January 2020 onwards.

**2.2.2** Participants can earn Team Kubwa Loyalty Points by purchasing eligible CPK PLC products from any of our depots, Crown Showrooms or authorized dealers as given in the Product Points table in annexure-1 during the period of 1st January, 2020 to 31<sup>st</sup> December, 2020.

**2.2.3** One can use their Member ID under to accumulate Team Kubwa Loyalty Points through the Team Kubwa Loyalty Program upon purchase of select CPK PLC products from any of Crown depots, Crown Showroom outlets or authorized dealers. One can also earn or redeem Team Kubwa Loyalty Points under any other initiatives or under any other program devised, introduced, offered and or managed by the Team Kubwa Loyalty Program from time to time.

**2.2.4** Any retrospective claim by a Member is strictly subject to the Terms and Conditions contained herein. The final discretion to award Team Kubwa Loyalty Points on any retrospective claim rest solely with CPK PLC.

**2.2.5** Adjustments will be made to the Team Kubwa Loyalty Points accrued in the Member's Account if there are any credit(s) or debit(s) posted to the Member's Account, including those arising from returned goods. Any disputed transactions/billings will not be credited with Team Kubwa Loyalty Points. The Team Kubwa Loyalty Program and CPK PLC reserve the right to change, at any time without prior notice, the number of Team Kubwa Loyalty Points where applicable.

**2.2.6** The Team Kubwa Loyalty Points earning structure may be subject to change from time to time as determined by CPK PLC. CPK PLC reserves the right to add, remove, substitute or change the Team Kubwa Loyalty Points issuance, conversion or redemption structure from time to time at CPK's sole and absolute discretion.





**2.2.7** All Team Kubwa Loyalty Points accumulated will be reflected in the Member's Account activities list on the Team Kubwa App and a dedicated microsite on our website at [www.crownpaints.co.ke](http://www.crownpaints.co.ke). Members may view their Team Kubwa Loyalty Points under the activities listed on the Team Kubwa mobile app and microsite. Any disputes arising over the Team Kubwa Loyalty Points statement must be notified within one (1) month from the date of the relevant statement. Members must provide CPK PLC with supporting documents wherever applicable to assist in settling any disputes. If CPK PLC does not receive any notifications within the stipulated time frame of any disputes or inaccuracies in the Team Kubwa Loyalty Points activities list, the statement will be taken to be correct, final and binding on the Member. CPK PLC's decisions on any such disputes are final and conclusive.

**2.2.8** All Team Kubwa Loyalty Points accumulated in Member's Account as at 31<sup>st</sup> December, 2019 will be carried forward to 2020, subject to review on 31<sup>st</sup> December 2020.

## 2.3 HOW TO BANK TEAM KUBWA POINTS

**2.3.1** All CPK PLC'S eligible products (as listed in the Crown Product List & Points Table in Annexure-1) contain loyalty point scratch cards which can be scratched and used as follows for banking points in the membership accounts:

- a. Using a smartphone, download the **Team Kubwa** app from the Google Play Store and scan the barcode **OR**
- b. Using a feature phone, send an SMS with 10-digit alpha-numeric code mentioned on the loyalty card to 20543 **OR**
- c. call the CPK PLC'S Call Centre on 0709 887000 **OR**
- d. Visit any CPK PLC'S Depot or Crown Showrooms countrywide.

## 2.4 HOW TO REDEEM TEAM KUBWA POINTS

**2.4.1** All Members with a Team Kubwa Loyalty Program account in good standing are eligible to redeem reward(s) and may do so using the various Redemption Process implemented by CPK PLC. The Rewards and Redemption Program consists of various gifts as per the Redemption Table given in Annexure-1.

**2.4.2** Accumulated Team Kubwa Loyalty Points are valid till 31<sup>st</sup> December 2020.





- 2.4.3** When a Member redeems his Team Kubwa Loyalty Points for any redemption items (including but not limited to CPK PLC Products), Team Kubwa will proceed to deduct the stipulated number of points required for the said redemption item from the Member's Account. Requests for redemption by Members with insufficient Team Kubwa Loyalty Points will not be processed.
- 2.4.4** Suspected or actual fraud and/or suspected or actual abuse relating to the accumulation of Team Kubwa Loyalty Points under the Team Kubwa Loyalty Program may result in forfeiture of accumulated Team Kubwa Loyalty Points, cancellation of the Member's Team Kubwa Member ID as well as cancellation of a Membership and the Member's participation in the Team Kubwa Loyalty Program.
- 2.4.5** Upon redeeming a reward, the Member releases from any and all liabilities to the Member in respect of the redemption or use of such reward redeemed under the Team Kubwa Loyalty Program.
- 2.4.6** Team Kubwa Loyalty Program or CPK PLC shall not be responsible for any defect or deficiency in the goods or services supplied by any Merchants.
- 2.4.7** Any dispute concerning goods and services received as a reward under the Loyalty Program shall be settled between the Member and the Merchant, service establishment and/or supplier that supplied the goods or services. Team Kubwa Loyalty Program or CPK PLC will bear no responsibility for resolving such disputes, or for the dispute itself.
- 2.4.8** The Team Kubwa Loyalty Points earned have no cash or monetary value.
- 2.4.9** Any redemption request made and ordered by the Member, once accepted by Team Kubwa Loyalty Program, cannot be revoked, cancelled, changed, returned or exchanged by the Member. All Team Kubwa Loyalty Points that have been redeemed will not be credited back into the Member's Account.
- 2.4.10** Team Kubwa Loyalty Program assumes no responsibility and shall not be held liable for any claims, losses, costs, expenses or damages of whatever nature resulting from the redemption of any of the rewards by Members.
- 2.4.11** All rewards redeemed are subject to availability and any restrictions may apply as to where and when the rewards can be redeemed. (Please note that the Team Kubwa Loyalty Program or Redemption Centres may impose restrictions accordingly).





- 2.4.12** Any meals, transportation or accommodation or other arrangements made in connection with any reward redeemed under the Team Kubwa Loyalty Program will be the sole responsibility of the Member.
- 2.4.13** The redemption or issuance of a reward voucher(s) (if applicable) does not constitute a reservation with the said service establishments. The Member is still responsible for making all reservations and notifying the participating service establishments of the reward(s) they are going to redeem. Such reward vouchers/letters of redemption are valid for use until the date specified on the rewards vouchers/letters of redemption. If unused after the specified date, the reward vouchers/letters of redemption will lapse and no longer be valid and will not be replaced. The use of the reward vouchers/letter of redemption(s) is subject to the additional or respective terms and conditions contained therein.
- 2.4.14** Reward(s) and/or reward vouchers that have been redeemed by the Member are not exchangeable for other rewards, not refundable, not replaceable and not transferable for cash or credit under any circumstances.
- 2.4.15** The Team Kubwa Loyalty Program will not (a) replace, or (b) assist a Member by placing a hold or frozen status on any misplaced, lost or stolen reward gifts, vouchers or tickets under any circumstances whatsoever.
- 2.5** Participants will be required to identify themselves through presentation of such documentation as shall be considered suitable for verification by CPK PLC, including but not limited to any of the following forms of identification: original Identification Card (ID) or original Passport and original Driver's License.
- 2.6** CPK PLC shall be entitled from time to time to contact Members via electronic transmission (including, but not limited to email communication), short messaging services ("SMS"), or via telephone correspondence, and any other means of exchange communication in respect of, but not limited to, the confirmation of transactions, whether or not Members transacted the same, Membership status, your Account, Team Kubwa Loyalty Points, and communication on promotions with regards the Team Kubwa Loyalty Program.





- 2.7** CPK PLC and/or the Team Kubwa Loyalty Program shall also be entitled to send Members offers, promotional and marketing material with regards to the Team Kubwa Loyalty Program from time to time. Any telephone calls placed by CPK PLC or Team Kubwa to Members will not be deemed as unsolicited calls by Members. From time to time CPK PLC may monitor and/or record telephone calls for quality and tracking purposes. Members agree that the monitoring and/or recording may be done and that no additional notice or additional approval from Members is required.
- 2.8** All points updated by Member is NOT FINAL and subject to verification before acceptance.
- 2.9** All gift or reward images shown in the Gift Catalogue are indicative. The actual gift may differ from this.
- 2.10** In case of non-availability of any particular gift / item for redemption, CPK PLC reserves the right to offer a similar gift of equivalent value.
- 2.11** Both medical insurance and personal accident covers in Team Kubwa Redemption Table are offered subject to the prevailing Terms and conditions of the respective service providers and on signing indemnity form.
- 2.12** Team Kubwa Gift Items are valid 30 days from the date of communication by CPK PLC on availability.

### **3.0 MEMBER OBLIGATIONS AND RESPONSIBILITIES**

#### **3.1** Members must:

- a. comply with these Terms and Conditions; and
- b. Should arrange for a valid passport and bear the costs of visa application for travel rewards.
- c. must not abuse or misuse any Team Kubwa Loyalty Program benefits, services or arrangements accorded to the Member because of Membership, including by:





- i. engaging in illegal or fraudulent activities;
- ii. supplying or attempting to supply false or misleading information, or making a misrepresentation to CPK PLC, Team Kubwa Loyalty Program, the applicable Program Partner and any CPK PLC Group company;
- iii. selling, assigning or transferring, or offering to sell, assign or transfer any Team Kubwa Loyalty Rewards Benefit other than in accordance with these Terms and Conditions; or
- iv. acting in a hostile, abusive or aggressive way towards the Team Kubwa Loyalty Program or representatives of Team Kubwa Loyalty Program or any Program Partner.
- v. creating multiple Membership Accounts that each receive Team Kubwa Loyalty Program Rewards Benefits

**3.2** Each Member is responsible for regularly checking their Membership Account and keeping their Membership details up to date and must notify Team Kubwa Loyalty Program of any changes, omissions or incorrect details upon the Member becoming aware of them. Team Kubwa Loyalty Program is not responsible for any failure by a Member to notify Team Kubwa Loyalty Program of any such changes, omissions or incorrect details, or for any incorrect information notified to Team Kubwa Loyalty Program.

**3.3** Nothing in these Terms and Conditions gives rise to any transfer of Intellectual Property Rights (IPR) and Members must not use, or cause to be used, the IPR of CPK PLC, Team Kubwa Loyalty Program, the Program Partner and any CPK PLC Group company without the express permission of CPK PLC, Team Kubwa Loyalty Program, the Program Partner and any CPK PLC Group company.

## **4.0 USE OF PERSONAL DATA**

**4.1** It is a condition of Membership of the Team Kubwa Loyalty Program that a Member consents and authorises CPK PLC to collect, use, store and disclose, for the purposes described in clause 4.2, the information it provides on its application form and other information that CPK PLC, any Program Partner and any other CPK PLC Group company collects in relation to the Member's participation in Team Kubwa Loyalty Program, including information about the Member's business, its Account Users, Benefit Earners and nominated Team Kubwa Points Recipients.







- 4.2** The purposes referred to in clause 4.1 are for each of CPK PLC, Team Kubwa Loyalty Program, the applicable Program Partner and any CPK PLC Group company to:
- a. operate and manage Team Kubwa Loyalty Program
  - b. improve Member service, including by means of research, marketing, product development and planning;
  - c. market its products or services or the products or services of third parties;
  - d. facilitate any third party providing goods and services to the Member, CPK PLC, Team Kubwa Loyalty Program, the applicable Program Partner and any CPK PLC Group company in connection with Team Kubwa Loyalty Program; and
- as otherwise provided in the [CPKL Privacy Policy](#).
- 4.3** In addition to the purposes described in clause 4.2, CPK PLC, Team Kubwa Loyalty Program, the applicable Program Partner and any CPK PLC Group company may disclose the personal information to comply with its legal obligations, including to law enforcement agencies, courts and government or regulatory bodies. Under those circumstances or where otherwise required by law, the information may be shared with others with or without that Member's knowledge or consent.
- 4.4** The Member must consent to the collection, use, storage and disclosure of their personal information for the purposes described in clause 4.1.
- 4.5** The information referred to in clause 4.1 may be transferred to CPK PLC's service providers for the purposes described in clause 4.0.
- 4.6** If all or any part of the requested information is not provided, the services under Team Kubwa Loyalty Program may be affected or may not be able to be provided.
- 4.7** On request and to the extent permitted or required by law, Team Kubwa Loyalty Program will provide an individual access to and the ability to correct the personal information held about them by Team Kubwa Loyalty Program.
- 4.8** Clause 4.0 survives the termination of these Terms and Conditions and the termination or suspension of the Team Kubwa Loyalty Program.





## 5.0 GENERAL ISSUES, VARIATION & LIMITATION LIABILITY

- 5.1 This Loyalty Program is offered at the sole discretion of CPK PLC and CPK PLC reserves the right to vary the Terms and Conditions of the Program including but not limited to the minimum number and amount of gifts, conditions of participation etc. Subsequent modifications to these Terms and Conditions will be posted on the Crown Paints website ([www.crownpaints.co.ke](http://www.crownpaints.co.ke)) or any Team Kubwa dedicated microsite, as applicable.
- 5.2 In the event these Terms and Conditions are amended or varied as provided in Clause 5.1 above then a Member's continued participation in the Program will be deemed to be an acceptance of such variation.
- 5.3 Participants can earn Team Kubwa Loyalty Points by purchasing CPK PLC products from authorised channel partners but there is no chance of winning Team Kubwa Loyalty Points as this is not a lucky draw, lottery or betting system.
- 5.4 Points earned by one Member cannot be combined with those of other Members for the redemption of gifts.
- 5.5 Points earned by a Member are not transferable or cannot be exchanged for cash or any other consideration.
- 5.6 CPKL makes no warranty, express or implied regarding phone network or internet availability to facilitate Team Kubwa app download, account creation or updating of Member's Loyalty Points.
- 5.7 CPKL and any of the officers, employees, agents, authorized dealers, distributors, Channel Partners, Program Partners and contractors of CPK PLC and its Group Companies will not be liable to a participant for any monetary loss or damage resulting from participation in the Team Kubwa Loyalty Program. Without limitation, CPKL PLC and any of the officers, employees, agents, authorized dealers, distributors, Channel Partners, Program Partners and contractors of CPK PLC and its Group Companies are not liable to a Member for any direct or indirect loss, damage or expense regardless of whether the same arose from



negligence, breach of contract or otherwise, and regardless of whether CPK PLC has any control over circumstances giving rise to the claim or not.

## **6.0 UNAUTHORISED USE OF TEAM KUBWA LOYALTY PROGRAM MEMBER ID**

**6.1** In the event of unauthorized use of your Team Kubwa Loyalty Program Member ID, the Member should notify CPK PLC through its Call Centre, email or Web form. Team Kubwa may block the redemption function of Member's accumulated Loyalty Points upon receipt of this notification. Members should then send a confirmation of this in writing to CPK PLC.

**6.2** CPK PLC shall not be responsible or be held liable for any disputes or loss suffered by a Member in relation to any transactions incurred from unauthorized usage of your Team Kubwa Loyalty Program Member ID.

**6.3** Members shall be and remain liable for all transactions incurred from unauthorized usage of the Team Kubwa Loyalty Program Member ID, where investigations made by CPK PLC reveal that said Member is a party to any actions regarding any transactions effected through the use of the Team Kubwa Loyalty Program Member ID by any unauthorized person.

**6.4** Without prejudice to CPK PLC's rights and notwithstanding that a Member may have exercised all reasonable precaution to prevent the unauthorized use of their Team Kubwa Loyalty Program Member ID, said Member shall remain liable to CPK PLC if they have acted fraudulently.

## **7.0 DISCLOSURE OF PASSWORDS AND UNAUTHORISED ACCESS**

**7.1** If a Member wishes to update their profile and personal data, including but not limited to, mailing address, contact details, phone numbers, email address, and other personal particulars, they will need to log in to their Account and update their profile and personal data directly. These updates may take up to twenty-four (24) hours before they are reflected in the Member's Account details. The Member shall at all times keep all passwords and security codes (including but not limited to those used for verification and authorization purposes and for access into the Member's Account) secret and shall use all reasonable precautions to prevent disclosure of the same to any unauthorized person, or third party.





CPK PLC shall not be responsible and shall not be liable for any loss suffered or in relation to the Team Kubwa Loyalty Points transactions on a Member's Account (whether on the Mobile App or online at the Website, or for any unauthorized transactions from the Member's Team Kubwa Member ID), if the Member discloses any of their passwords, security codes, security questions, security answers or any of their personal details to unauthorized parties or third parties.

## 8.0 DEREGISTRATION AND TERMINATION

- 8.1** Members will be able to deregister themselves from the Loyalty Program by contacting CPK PLC Customer Service or Call Centre.
- 8.2** CPK PLC reserves the right to terminate the loyalty program at any time, without providing justification and without liability to Members. Notice will be published on suitable communication platforms and will be effective as per the timeframe provided in the notice.
- 8.3** CPK PLC reserves the right to terminate a Member's participation in the Loyalty Program with immediate effect in the following circumstances:
- a. Upon any detection of fraud or attempted fraud relating to a Member's enrolment, registration, or the accrual and redemption of gifts.
  - b. Breach of any of these Terms and Conditions.
  - c. Any other circumstances (justification for which will not be provided) as may be determined by CPK PLC.
- 8.4** If a Member's participation in the Loyalty Program is terminated under any of the circumstances set out in item 8.3 above, then the Member will lose their right to redeem their accumulated points and the same will be deemed to have been forfeited. In addition, CPK PLC reserves the right to take appropriate legal action as it deems necessary and to recover damages and other expenses incurred in pursuing such action.





## 9.0 TAXATION IMPLICATIONS

**9.1** Team Kubwa Loyalty Program Rewards/benefits may be subject to income or other taxes. A Team Kubwa Loyalty Program Member is responsible for paying all such taxes and for making all applicable disclosures to third parties including, without limitation, the party who paid for the transaction from which Team Kubwa Loyalty Program Member earned Team Kubwa Points. Team Kubwa Loyalty Program OR CPK PLC will not be liable for any tax liability, duty or other charges in connection with the issuance of Team Kubwa Points, Team Kubwa Rewards and other Team Kubwa Member benefits.

**9.2** Team Kubwa Loyalty Program recommends that Members consult their accountant or tax adviser to ensure that they understand possible tax implications, for example fringe benefits tax (if applicable), for which they may be liable in relation to their Membership of Team Kubwa Loyalty Program and their earning and use of Team Kubwa Points or other Team Kubwa Rewards Benefits.

## 10.0 DISPUTES

**10.1** These Terms and Conditions are subject to interpretation by CPK PLC and any questions or disputes regarding a participant's eligibility for the Loyalty Program, the earning and redemption of gifts and a participant's compliance with these Terms and Conditions, will be resolved by CPK PLC. All decisions reached will be final.

**10.2** The Terms and Conditions and Membership in Team Kubwa Loyalty Program are governed by and will be construed in accordance with the laws of the Republic of Kenya irrespective of where the application for Membership in Team Kubwa Loyalty Program has been completed by the Member or submitted to CPK PLC.

**10.3** In any action or other legal process with respect to any matter or thing in connection with these Terms and Conditions and/or Membership in Team Kubwa Loyalty Program, the Member consents and agrees to submit to the exclusive jurisdiction of the Courts of Nairobi, Capital of Republic of Kenya.

**10.4** If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable then it will be read down to the extent necessary to ensure that it is not





illegal, invalid or unenforceable, but if that is not possible, it will be severed from these Terms and conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.

## **11.0 NOTIFICATION OF CHANGE**

**11.1** Each Member should always ensure that they provide CPK PLC with their most updated and current personal particulars and information concerning their mailing and correspondence/permanent address, contact number, electronic mail address and other required details in order to ensure that the Member's records with CPK PLC are kept up to date, complete and accurate. If any information supplied by a Member changes during the course of their Membership with Team Kubwa, the Member shall promptly update their Account accordingly (especially with regards mailing, permanent, correspondence or office address, electronic mail address or contact number) to enable CPK PLC to update these details in their records. Failure to do so may result in information requested by a Member via mail regarding the Team Kubwa Loyalty Program being sent to the wrong person or wrong address. Any notice given by CPK PLC shall be deemed given to a Member if sent by electronic or postal mail to the last known mailing/correspondence address of the Member as shown on CPK PLC's records.

## **12.0 CONFLICT BETWEEN ENGLISH TEXT AND OTHER**

**12.1** If there is any conflict or discrepancy between the English text of Terms and Conditions of this Agreement and any translation thereof, the English text shall prevail.

## **13.0 USE OF CROWN PAINTS WEBSITE**

**13.1** Terms of Use. In addition to the foregoing Terms and Conditions, when you use the Crown Paints website ([www.crownpaints.co.ke](http://www.crownpaints.co.ke)), the Terms of Use of the website shall apply in addition to and not in substitution for any Terms and Conditions contained in this Agreement.





## ANNEXURE-1

### CROWN TEAM KUBWA POINTS TABLE

#	LIST OF PRODUCTS	PACK SIZE	POINTS PER LTR/KG
	<b>Premium Emulsion Finishes - Exterior Range</b>		
1	Crown Permaplast Long Life Exterior Emulsion	20L, 4L, 1L	5
2	Crown Permacote Ultraguard with Silicone Exterior Emulsion	20L, 4L, 1L	10
3	Crown Permacote Ultraguard Protect	20L, 4L, 1L	10
	<b>Premium Emulsion Finishes - Interior Range</b>		
4	Crown Covermatt Emulsion	20L, 4L,	3
5	Crown Covermatt +2 Emulsion	20L, 4L,	3
6	Crown Silk Vinyl Emulsion	20L, 4L, 1L	8
7	Crown Vinyl Luxury Matt Emulsion	20L, 4L, 1L	8
8	Crown Medicryl Emulsion	20L, 4L, 1L	10
	<b>Gloss &amp; Semi-Gloss Range</b>		
9	Crown Super Gloss	20L, 4L, 1L	10
10	Crown Eggshell (Semi Gloss)	20L, 4L, 1L	10
	<b>Economy Range</b>		
11	Crown Economy Vesta Emulsion	20L, 4L	2
12	Crown Economy Vesta Gloss	4L, 1L	3
13	Crown Economy Vesta Undercoat	4L, 1L	3
14	Crown Economy Varnish	4L, 1L	3
15	Crown Economy Primer - Redoxide & Grey	4L, 1L	3
16	Crown Economy Roof & Floor Paint	4L, 1L	3
	<b>Ngao product range</b>		
17	Ngao Emulsion	20L, 4L, 1L	1
18	Ngao Gloss Paint	4L, 1L	2
19	Ngao Varnish	4L, 1L	2
20	Ngao Redoxide Primer	4L, 1L	2
	<b>Primers &amp; Undercoats</b>		
21	Crown Emulsion Undercoat (Interior/Exterior)	20L, 4L, 1L	3
22	Crown Universal Undercoat (Oil based)	20L, 4L, 1L	5
23	Crown Acrylic Primer Sealer Undercoat	20L, 4L, 1L	5
24	Crown Solo Plus 3 Masonary Primer	20L, 4L, 1L	5
	<b>Wood Finishes</b>		
25	Crown Woodseal Polyurethane Varnish	4L, 1L	7
26	Crown Polyurethane Varnish High Gloss	4L, 1L	7
27	Crown Polyurethane Varnish - Matt	4L, 1L	7
28	Crown Timber Master	5L, 1L	7
29	Crown Multi- Purpose Clear Varnish	4L, 1L	7
30	NC Sanding Sealer	4L, 1L	7
31	NC Clear	4L, 1L	7
32	Aquavar Varnish Clear	4L, 1L	10



# Crown Paints Kenya PLC

Head Office, Likoni Road, Industrial Area - Nairobi. P.O. Box 78848 – 00507, Nairobi, Telephone  
Number: +254 20 2165703 / 2032751 | Email: info@crownpaints.co.ke

33	Aquarvar Varnish Colours	4L, 1L	10
34	Crown Two - Pack Polyurethane Clear Varnish	4L, 1L	10
35	Crown Two - Pack Polyurethane - Matt/Satin Finish	4L, 1L	10
36	Crown Two Pack Epoxy Varnish	4L, 1L	10
	<b>Specialized Finishes - Textured</b>		
37	Crown Ruff N' Tuff	30KG, 5KG	2
38	Crown Shieldex Texture Finish	25 Kg	3
39	Crown Metallica	4L, 1L	25
40	Crown Candis Texture Finishes	1.25L, 2.5L, 10L, 6 KG, 24KG	25
41	Crown Italia Series Texture Finish	4L, 1L	25
	<b>Putties &amp; Fillers</b>		
42	Crown Gyplast	25KG	1
43	Crown Walplast Cement Putty	25KG	1
44	Crown Wall Care Putty	30KG, 20KG, 5KG	2
	<b>Roof &amp; Floor Paints (Premium)</b>		
45	Crown Roof & Floor Paints (Premium)	20L, 4L, 1L	7
46	Crown Roofmaster	20L, 4L, 1L	7
	<b>Local Auto Paints</b>		
47	Duco Body Filler	5KG, 2.5KG, 1KG	3
48	Duco Fast Dry	4L, 1L	5
49	Duco NC	4L, 1L	5
50	Motocryl 2K Acrylic	4L, 1L	5
51	Duco 2K Acrylic	4L, 1L	10
	<b>Ancillaries</b>		
52	Wacker Silicon Sealant	0.28L, 0.6L	3
53	DR. Fixit Pidiproof LW+ 1L	1L, 20L	3
54	Dr. Fixit Super Latex	1L, 5L	10
55	Fevicol 1K PUR	500 GRMS, 1.1KG	20

## CROWN TEAM KUBWA GIFT TABLE

	POINTS	GIFT OPTION
1	65	50 shs Mpesa
2	100	Safaricom Airtime
3	200	Safaricom Airtime
4	265	250 shs Mpesa
5	300	Safaricom Airtime
6	500	KPLC Prepaid Electricity Token
7	600	Sacco Saving
8	650	Protective Coverall
9	700	Naivas Shopping Voucher
10	765	750 shs Mpesa
11	1,000	Naivas Shopping Voucher
12	1,000	Sacco Registration







# Crown Paints Kenya PLC

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13	1,200	Crown Overall
14	2,500	Naivas Shopping Voucher
15	5,000	Hotpoint Shopping Voucher
16	6,000	NHIF Cover for One Year